

### Assistance with self-care activities, community access, social activities (\$ hourly rate)

Support Item	Weekday 6am-8pm	Weekday Evening 8pm-12am	Weekday Overnight 12am-6am	Saturday 24 Hours	Sunday 24 Hours	Public Holiday 24 Hours
Standard Needs	67.56	74.44	75.82	95.07	122.59	150.10
High Intensity	73.09	80.53	82.02	102.86	132.62	162.38
Registered Nurse	119.82	132.18	134.64	171	196.58	222.16
Clinical Nurse	138.60	152.88	155.75	197.79	227.39	256.98
Other Service Rates (\$)						
Personal Domestic Assistance	57.23	Charged at an hourly rate. These services are only delivered on weekdays between 6am and 8pm				
Night-Time Sleepover	286.56	Charged at a flat rate fee for sleepover services provided between 10pm and 6am which includes up to 2 hours of active support				
Transport	1.00	Charged per kilometre				

#### Notes

- ★ Rates effective from 01 July 2024
- ★ Services listed that are charged at an hourly rate require a minimum service duration of two hours.
- ★ Establishment Fee: A fee of \$675.60 will be charged against a new plan where it is agreed that Leora will provide supports for a minimum of 20 hours/month for three or more consecutive months.
- ★ This Fee Schedule is in compliance with NDIS Pricing Arrangements and Price Limits for 2024-2025.
- ★ Rates are exclusive of GST. All home care services are GST exempt.
- ★ To ensure quality of care and under NSW Fair Work, our carers can work a maximum of 10 hours per day and 38 hours per week.

#### Cancellation Policy

A short cancellation (or no show) is defined by Leora as when there is failure to provide 24 business hours' notice for a support or service.

Providers may claim the full amount of the fee associated with the support service, when the agreed cancellation notice period is not met.

While the NDIA recommends seven clear business days' notice of cancellation for Disability Support Worker-related supports, **Leora is proud to offer a cancellation policy that offers better terms for NDIS participants where you only need to provide 24 business hours' notice if you wish to cancel a service.**

