

Assistance with self-care activities, community access, social activities (\$ hourly rate)

	Weekday (6am - 8pm)	Weekday (8pm - midnight)	Overnight (midnight - 6am)	Saturday (6am - midnight)	Sunday (6am - midnight)	Public Holiday (6am - midnight)
Personal Care	82.50	90.90	92.58	118.80	144.38	177.38
Respite: In-home	82.50	90.90	92.58	118.80	144.38	177.38
Social Support: In-home	82.50	90.90	92.58	118.80	144.38	177.38
Cleaning and Household Tasks	82.50			118.80	144.38	177.38
Nursing	125.81	138.79	141.37	179.55	206.41	233.27

Other Rates (\$)					
Night-Time Sleepover	337.15	A flat rate fee for sleepover services provided between 10pm and 6am which includes up to two hours of active support			
Transport	1.20	Charged per kilometre for care staff vehicle transport services between Monday to Sunday, 24 hours			
Package Management	12%	Fee to support the delivery of your Home Care Package, fixed as a percentage of your package level for package management.			
Care Management	13%	Fee for the management of your care, fixed as a percentage of your package level for care management.			

Notes

- Rates effective from 1 July 2025
- + Rates are exclusive of GST
- + Services listed that are charged at an hourly rate require a minimum service duration of two hours.
- To ensure quality of care and under Fair Work, our carers can only work a maximum of 10 hours per day and 38 hours per week
- You may speak with your Care Manager at Leora to request a quote for additional services, such as allied health services

Cancellation Policy

A short cancellation (or no show) is defined when there is failure to provide 24 business hours' notice for a support or service.

Leora may charge the full amount of the fee associated with the support service, when the cancellation notice period is not met.

